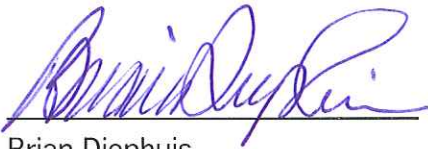


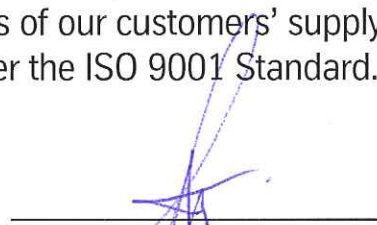
Quality Policy Statement

ThyssenKrupp Industrial Services NA is a high reliability organization, committed to a safe environment with innovative services, creating a company you can trust.

We develop and provide services that meet or exceed customer expectations. In order to do this, we have implemented systems and processes that are continually being improved to satisfy the changing needs of our customers' supply chain requirements. It is our policy to operate under the ISO 9001 Standard.



Brian Diephuis
President



Steven Hearn
Vice President – Distribution & Logistics



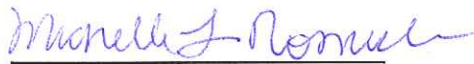
Sam Baioff
Chief Financial Officer



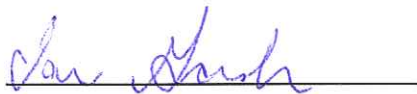
Donald Hearn
Vice President – Sales & Marketing



Connie Parent
Corporate Quality Assurance Manager



Michelle Romick
Human Resource Manager



Ian Gardner
Director of Quality Containment

Date Signed: January 14, 2013