

Award for thyssenkrupp Materials Processing Europe's supply chain services

Best in class – thyssenkrupp Materials Processing Europe has received the “Supplier Recognition Award” from the NORMA Group. The global market leader in engineered joining technology has honored thyssenkrupp's service center network for outstanding performance in the areas of product quality, reliability, logistics, financial stability and sustainability in 2018.

Customer-specific challenges

thyssenkrupp Materials Processing Europe was required to meet special, customer-specific challenges. This included security in the supply of materials to its customer's sites in Germany, Sweden and the Czech Republic. The aim was to achieve this by optimizing and expanding the supplier structure for products with particular specifications and quality requirements such as stainless steel and Galfan. In addition, it was essential to support the growth strategy of the NORMA Group and to coordinate all processes via a central contact.

Integrated approach

Its logistical and technical expertise and closely linked network of locations across Europe enabled thyssenkrupp Materials Processing Europe to offer an integrated approach. In close collaboration, they succeeded in meeting the stated customer requirements. For example, the company's narrow strip centers in Leverkusen and Dąbrowa Górnicza, Poland, offer the customer advantages in the setup process as they can produce very narrow coiled slit strip in lengths up to 25 kilometers. Optimization of the logistics strategy with two consignment warehouses close to the customer also ensures flexible access to a variety of products. Cooperation across the Europe-wide network of the service center group continues to be coordinated from its site in Mannheim, ensuring that NORMA Group retains its familiar contacts.

“The award is great recognition for us,” says Marcus Wöhl, CEO of thyssenkrupp Materials Processing Europe. “It shows that our Europe-wide service center network meets the highest standards of material supply and tailored supply chain services, creating clear benefits for customers.” Access to global supply markets and continuous expansion of the service portfolio make a key contribution toward the development of the company's “Materials as a Service” strategy.

Dr. Friedrich Klein, Chief Operating Officer of the NORMA Group, says: “We are delighted to have thyssenkrupp as a dedicated partner that promises and delivers high quality standards. thyssenkrupp has repeatedly shown that customer focus is its top priority.”

As a leading steel and aluminum service center, thyssenkrupp Materials Processing Europe, a company of thyssenkrupp Materials Services, serves customers from the automotive, electrical, construction and furniture industries from thirteen locations in six countries. Backed by many years of expertise in procurement, consulting and prefabrication, the processing specialist supplies tailored services and digital solutions for flat steel and nonferrous metals to a wide range of customers throughout Europe.

November 6, 2019

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thyssenkrupp Materials Processing Europe is showcasing its tailored supply chain services at the Blechexpo show in Stuttgart until November 8 and can be found at booth 10407 in hall 10.

Images are available for download here:

https://transfer.thyssenkrupp.com/public/x96047u_a40799f0be5a912db5b71c/

About thyssenkrupp Materials Services

With around 480 locations – 271 of them warehousing locations – in over 40 countries, thyssenkrupp Materials Services is the biggest materials distributor & service provider in the western world. The wide-ranging capabilities offered by the materials experts enable customers to concentrate more on their individual core business and span two strategic areas: global materials distribution as a one-stop-shop – from steel, tubes and pipes, nonferrous metals and specialty materials to plastics and raw materials – and tailored services in the areas of materials management and supply chain management. An extensive omnichannel architecture offers 250,000 customers worldwide round-the-clock access to more than 150,000 products and services. A high-performance logistics system ensures that all deliveries are integrated smoothly into customer production processes on a just-in-time or just-in-sequence basis.

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